

Minutes of the St. Lawrence County EMS Advisory Board May 24, 2016

Meeting was called to order at 1910 by Chairperson Carol Roll call taken and duly recorded.

Members present: Phyllis McDougall, Richard McDougall, Carol Muench, Christopher Adams, Julianne Sciorra, Craig Ballard, James Barr, Mark Deavers, Brenton LaGrow, Storm Cilley, Tammy Sykes

Members excused: Ann Smith, Dave Sherman, Don Thompson

Members absent: Wayne Love, Michael Abrunzo, David Sherman, Ken Gardner, Kevin Wells Joyce Dalton, Ron Hance

Guests: - Michael LeCuyer- St. Lawrence County Office of Emergency Services Gregory Paquin- St. Lawrence County Legislature Kevin Crosby- Morristown Fire Department

Joint meeting with Fire Advisory Board to discuss recommendation for new district 8 Deputy Coordinator Kevin Durant from Helena Fire (minutes for this meeting were done by the Fire Advisory Board)

Correspondence:

SUNY Canton BLSFR requesting endorsement to obtain agency code

Motion to endorse made by Storm Cilley, seconded by James Bare, Motion carried

Art Garno, SUNY Canton Course Sponsor Administrator seeking endorsement for membership to the REMSCO

Motion by Craig Ballard to tabled awaiting outcome of their course sponsor renewal, seconded by Dick McDougall, Motion carried

Minutes from January-

 $\underline{\text{Motion}}$ to approve March minutes was table as no one was able to open, request they be sent as PDF

Office of Emergency Services -

Mr. LeCuyer presented the Office of Emergency Services Report for month of April (attached)

Challenges with EMS communications discussed, should use phone to call dispatch when requesting times and other non-emergency communications. Dispatchers are missing some emergency communications as they are being walked on by non-emergency traffic. There are new towers going up this summer that will hopefully improve communications.

Discussions on text 911 and concerns addressed about the challenges of receiving 911 calls via text, news article to be coming out soon

NCEMS Program Agency and REMSCO/REMAC report together See attached report

Life Net/Air Methods - Report shared with board members

Upcoming Trainings - None reported

Old Business -

Letter of endorsement for REMSCO for Bryan Goyette that was tabled from last meeting was discussed again. This is an educational seat.

Motion by Chris Adams that we continue to table this request until we know the status of the course sponsor, seconded by Jim Barr, motion carried

There has been no response from the hospital letters that were previously sent requesting representation on the board

Leadership meetings continue, minutes passed around, next meeting in June, location to be announced

Letter for new physician representative on board still needs to be sent

New Business

Committee Appointments

- Communications Committee- Chris Adams, Ken Gardner, Jim Barr
- Executive Committee- Officers and Dick McDougall
- Legislative Committee- Mark Deavers, Dave Sherman, Craig Ballard
- Personnel Committee- Ann Smith, Ron Hance, Phyllis McDougall

Discussion on lack of training being offered by hospitals- Mark Deavers suggested a training be done quarterly by hospitals and rotated between hospitals.

Mark also brought forward a need for a "known status system" in the county. After discussion it was felt this should be discussed at the next leadership meeting on June 28, 2016.

Jim requested if the dispatch center was able to pull numbers on the times that a patient decides to go POV. Mike indicated he could pull that information out.

Next meeting will be September 27th, 2016

Motion made by James Barr to adjourn, seconded by Phyllis McDougall, meeting was adjourned at 8:35 pm

Respectfully submitted,

Aun Smith

Ann Smith Secretary



North Country EMS Program Agency

"Serving Jefferson, Lewis & St. Lawrence Counties"

www.ncemsprogramagency.org

Leadership Meeting was held February 23rd at Canton Fire Department at 6:30 pm.

- Good attendance
- Presentation given by the Hospice and Palliative Care of St. Lawrence Valley outreach coordinator, Nancy Vosbrink. Great educational session
- Continuing to collect mutual aid worksheets from agencies
- Art Garno is now New Course Sponsor Administrator, Mike Kennedy has moved on to an another job. Classes are now being held in Neveldine South
- Great discussions on dispatch, reminder if there is an issue please be sure to bring to their attention as soon as possible for resolution, not 6 months down the road.
- Norfolk will be doing a weekend EMT class starting on August 20th. Instructor Robert Meyer
- Next meeting will be June 28th (location TBA as board of elections is meeting at Canton

State EMS Meetings in progress Next REMAC/REMSCO will be June 6th Spring Fling was successful, attendance down a little.

Scratch rates for March

No scratches for Colton, Gouverneur, or Parishville- Awesome Job! Greater than 50% scratch rate for 5 agencies.

Scratch rates for April

No scratches for Colton, Cranberry Lake, Gouverneur, Harrisville (this only represents calls being dispatched by St. Lawrence), Madrid, Parishville, Star Lake - Awesome Job! 50% or greater scratch rate for 7 agencies

Program Agency has moved to the second floor at 120 Washington Street, please update your address to Suite 200 instead of 520 (Full address below), especially if you are mailing PCR's.

Reminder that if you are a non-billing transport agency, FDRHPO has a deal with EMS Charts and agencies can change to electronic charting and pay on a per chart basis. For more information, contact Joe Goss at 315-755-2020 ext. 34

Thank you for all you do!

ST. LAWRENCE COUNTY OFFICE of EMERGENCY SERVICES

48 Court Street Canton, New York 13617-1194 (315) 379-2240 - Fax (315) 379-0681

FIRE (313) 3/9-2240 - Fax (313) 3/9-0681

E.M.S. EMERGENCY

MANAGEMENT

TO:

Ruth Doyle, County Administrator

FROM:

James Chestnut, Supervisor of Dispatch Operations

DATE:

May 17, 2016

The following is a report of E-911 calls for April 2016:

FIRE DEPTS DISPATCHED EMS DISPATCHED LOCAL PD CALL FOR SERVICE NYSP DISPATCHED INFORMATIONALS CALLS* SHERIFF'S CALLS FOR SERVICE	April 16 280 1,536 164 194 966 763	YEAR 2016 1273 6,069 621 877 3,915 2,961
TOTAL CALLS DISPATCHED	3,903	15,738

Phone calls handled in dispatch center incoming and outgoing by line:

Emergency Services Dispatchers handled:

911	2325
EMS	3003
TEXT_2_911	8
NYSP	393
SHERIFF	<u>2848</u>
Total	8,577

NYSP Dispatchers Handled:

911	14
EMS	570
NYSP	2574
SHERIFF	36
TOTAL	3,194

TOTAL PHONE CALLS HANDLED FOR APRIL: 11,771

YTD: 48,100

^{*}Informational calls include pocket dials, hang up calls, and test calls



SUNY Canton EMS Advisory Board SUNY Canton 34 Cornell Drive Canton, NY 13625

February 20th 2016

Ann Smith St. Lawrence County EMS Advisory Board 48 Court Street Canton, NY 13617

Dear Ms. Smith,

The State University of New York (SUNY) at Canton is requesting your support as we attempt to obtain a Department of Health EMS Agency Code for a collegiate non-transporting Emergency Medical Service. Called SUNY Canton EMS, we would provide 24/7 BLSFR service to the SUNY Canton campus, while classes are in session.

SUNY Canton has been an EMT course sponsor for a number of years, helping to train thousands of EMS personnel around the county and across the country. It is out hope with this agency that we can help alleviate some stress on the local EMS system, while also infusing it with additional trained volunteers.

As such, we have been in communication with Canton Rescue, and will continue to work with them to ensure a close working relationship and mutual aid agreement between the two agencies. While our primary purpose would be to server the SUNY Canton community, our secondary focus would be to provide manpower and assistance for any MCI. As such we hope to be included in the St. Lawrence

SUNY Canton EMS seeks to provide quality professional emergency care with compassion and understanding, while cultivating an environment where leadership development, applied learning, and community service are a core value.

The SUNY Canton EMS Advisory Board would like to request that the St. Lawrence County EMS Advisory Board recommend to the DOH, the issuance of an EMS Agency Code number for SUNY Canton EMS.

We thank you for your consideration in this recommendation and look forward to your response.

Regards,

SUNY Canton EMS Advisory Board