

Emergency Shelter Services in St. Lawrence County

Organization	Phone	Type of Shelter
<p><i>Canton Neighborhood Center</i> 5 West Street Canton, NY 13617 Contact Person: Mia Benjamin, Center Director</p>	315-386-3541	Open Monday - Friday, 8am - 3pm. <i>*See Potsdam Neighborhood Center description for more information.</i>
<p><i>Colton/Pierrepont/Parishville Neighborhood Center</i> Call for times and locations Contact Person: Sandra Huckle, Center Director</p>	315-244-0069	Call the number for times and locations. <i>*See Potsdam Neighborhood Center description for more information.</i>
<p><i>Gouverneur Neighborhood Center</i> 15 Rock Island Street Gouverneur, NY 13642 Contact Person: Amy Harmer, Center Director</p>	315-287-3370	Open Monday - Friday, 9am - 3pm. <i>*See Potsdam Neighborhood Center description for more information.</i>
<p><i>Massena Independent Living Center</i> <i>Solutions to End Homelessness Program (STEHP)</i> 156 Center Street Massena, NY 13662 Contact Person: STEHP Case Manager</p>	315-764-9442 ext. 103 or 104	Available to homeless persons, or at-risk of homelessness, and can satisfy income guidelines. Assistance includes: Rental assistance (arrear or 1st month rent); security deposit; utility shut-off funds; and limited moving costs. Open 9am - 5pm Monday - Friday.
<p><i>Massena Neighborhood Center</i> 61 Beach Street Massena, NY 13662 Contact Person: Jennifer Oshaughnessy, Center Director</p>	315-764-0050	Open Monday - Friday, 9am - 2pm. <i>*See Potsdam Neighborhood Center description for more information.</i>

<p><i>Ogdensburg Neighborhood Center</i> 419 1/2 Ford Street Ogdensburg, NY 13669 Contact Person: Tina Kellar, Center Director</p>	<p>315-713-8036</p>	<p>Open Monday - Friday, 8am - 3pm. *See Potsdam Neighborhood Center description for more information.</p>
<p><i>Potsdam Neighborhood Center</i> Potdam Civic Center 2 Park Street Potsdam, NY 13676 Contact Person: Kristal Hayes, Center Director</p>	<p>315-265-3920</p>	<p>Emergency hotel stay for 1 to 2 nights, <u>as funding allows</u> on a case by case basis. Internet access available to conduct housing searches. Can also provide referrals to other Neighborhood Centers in the county (this is the host site for all other neighborhood centers in the County. All information above applies to all other similar facilities).</p>
<p><i>St. Lawrence County Department of Social Services</i> 6 Judson Street Canton, NY 13617 Contact Person: Ask for the on-call case worker</p>	<p>315-379-2222</p>	<p>Emergency hotel/boarding room stay for one night. Extended assistance available to persons who qualify for Temporary Assistance to Needy Families (TANF), and are truly homeless. Length of assistance is based on individual circumstances.</p>
<p><i>Step-by-Step Warming Center</i> 1515 Knox Street Ogdensburg, NY 13696 Contact Person: Tanya Stevens, Program Manager</p>	<p>315-394-0597</p>	<p>Open for coffee at 4pm until 7am from November 1st, 2025 - March 31st, 2026. Times change annually depending on need.</p>
<p><i>United Helpers Supported Housing Program</i> 8101 State Highway 68 Ogdensburg, NY 13669</p>	<p>315-393-0730</p>	<p>Available to persons 18 years and older, and diagnosed with mental illness. Assistance</p>

Contact Person: Audrey Plourde, Program Leader x2479
Or Contact Kayla Jock x2483

includes: security deposit; 1st month rent; utility
payments; rent subsidy and case management.
Available Monday - Friday, 8am - 4:30pm.

Directory prepared on behalf of the St. Lawrence County Fair Housing Task Force, updated January 2026.

Know of an emergency shelter service not listed here? Contact the County Planning Office at 315-379-2292 or email planning@stlawco.gov