

St. Lawrence County Public Health Department - Nuisance Complaints Guide

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COMPLAINT/ISSUE	ENTITY													
	SLCPHD	Local Code Officer	Property Owner / Individual	Police	DEC	NYS Ag. & Market	NYSED	Dog Control Officer	NYSDOH	Social Services	OSHA	NYSDOL	Solid Waste	Central Hospital Intake
Food (Restaurant)									1					
Food (Grocery Store/Gas Stations)						1								
Fuel Spill					1									
Fumes/Smoke/Odors (Outdoors)	2	1			1				1					
Garbage	2	1			1d								1	
Head Lice	2		1											
Hoarding/Unsafe Dwelling	2	1	1											
Hospital (including food)														1
Industrial Safety		1									1	1		
Junk/Cars	2	1	1		1				1					
Lead Poisoning (child)	1		1						1			1		
Medical Facility														1
Meth Labs	2d	1e		1	1d				2d					

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Nuisance Complaints Guide Key	
1	Regulatory
2	Education
a	Enforce rabies vaccination only
b	Animal neglect
c	Only if drinking water is affected
d	Groundwater and surface water contamination
e	Responsible for overseeing cleanup
f	Only with public health declaration
g	DEC licensed wildlife rehabilitator
h	<1000 gpd Primary, <1000 gpd if surface or groundwater contamination
i	If not regulated by another entity
j	Less than 1,000 gallons per day or less than 10,000 gallons per day for permitted facility
k	Discharges more than 1,000 gallons per day

Responsible Agencies	
St. Lawrence County Public Health Department (SLCPHD)	315-386-2325
Local Code Officers	See municipal contact
Police – NYS Police, Canton Office St. Lawrence County Sheriff's Office	315-379-0012 315-379-2222
NYS Department of Environmental Conservation (DEC)	315-785-2239
NYS Department of Agriculture and Markets	315-379-2292
NYS Education Department (NYSED)	518-474-3852
Dog Control Officers	See municipal contact
NYS Department of Health (NYSDOH)	See website
NYS Department of Labor (NYSDOL)	518-457-9000
St. Lawrence County Social Services	315-379-2111
Occupational Safety and Health Administration (OSHA)	1-800-321-6742
St. Lawrence County Solid Waste	315-379-9084
Poison Control	1-800-222-1222

NOTE: THIS CHART IS A GENERAL GUIDELINE ONLY. PLEASE CONTACT THE RESPONSIBLE AGENCY FOR SPECIFIC DETAILS ON JURISDICTION